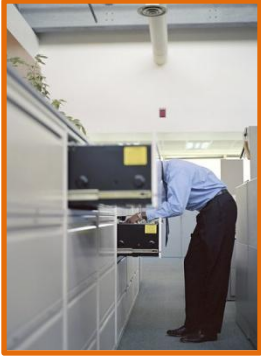


# What customers say they are looking for in an Content Archiving Strategy



**Compliance** - By 2010, 50% of the archiving implementations will use the archive created for compliance and/or discovery to improve e-mail management through message stubbing (0.7 probability).

**Subpoenaed** - 24% of organizations have had employee e-mail subpoenaed by courts and regulatory agency.

**Employees** - 15% of companies have gone to court battle lawsuits triggered by employee e-mail.

**Fact** - Up to 50% of all documents on file systems pass through e-mail.

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### Business Needs

- Ability to adhere to the stringent legal guidelines imposed by the Federal Rules of Civil Procedure (FRCP)
- Capture and archive all e-mails, tasks, contacts, calendar items and memos entering and leaving the company
- Include auditing capabilities to track access to archived records
- Gain visibility into content risks within historical data
- Track and maintain file versions
- Offer personal data store migration tools and temporary offline local store options
- Eliminate the storage of e-mail messages outside the control of the archive system
- Provide significant storage cost saving
- Content monitoring

### Technical Needs

- Improve storage management and backup efficiencies of file and e-mail servers
- Ability to archive multiple file systems
- Able to expire, archive and reduce storage on Tier 1 file systems
- Hot-plug modular architecture that allows servers and storage to be added or taken away
- Access to the archive via a Web client and the e-mail client
- Recover an individual mailbox or message in minutes, not days
- Recover an entire Exchange message store in a 2-click process
- Capture every e-mail, task, contact, calendar, etc. and every movement within Outlook
- Automatically eliminate all PST files no matter where they live from the network/desktop
- Optimize e-mail servers performance
- Eliminate e-mail daily backups

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## 2<sup>nd</sup> Gen Architecture

### Figure 1: E-mail Content Archive

- Full copy of live Exchange databases
- Transaction log shipping
- Does not require agent or filter-system driver
- Does not require Exchange Journaling
- Archive PST files directly into user mailboxes

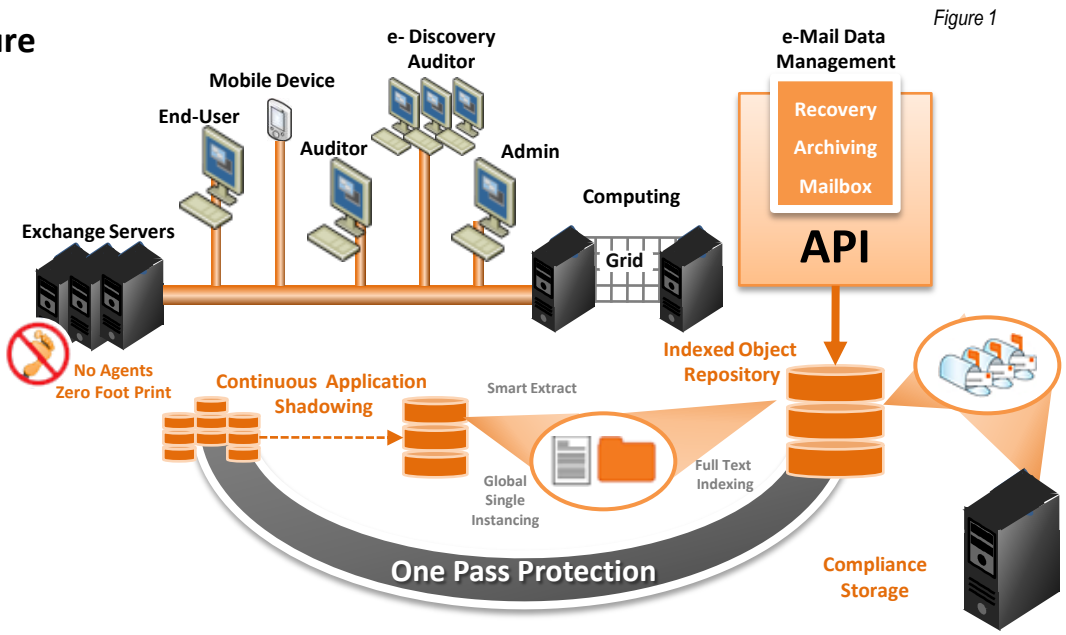


Figure 1

### Figure 2 : Unified Shared Drive Archive

- Manages e-mails, instant messages, and files with a single, unified repository to search for all unmanaged content.

### Messaging Systems

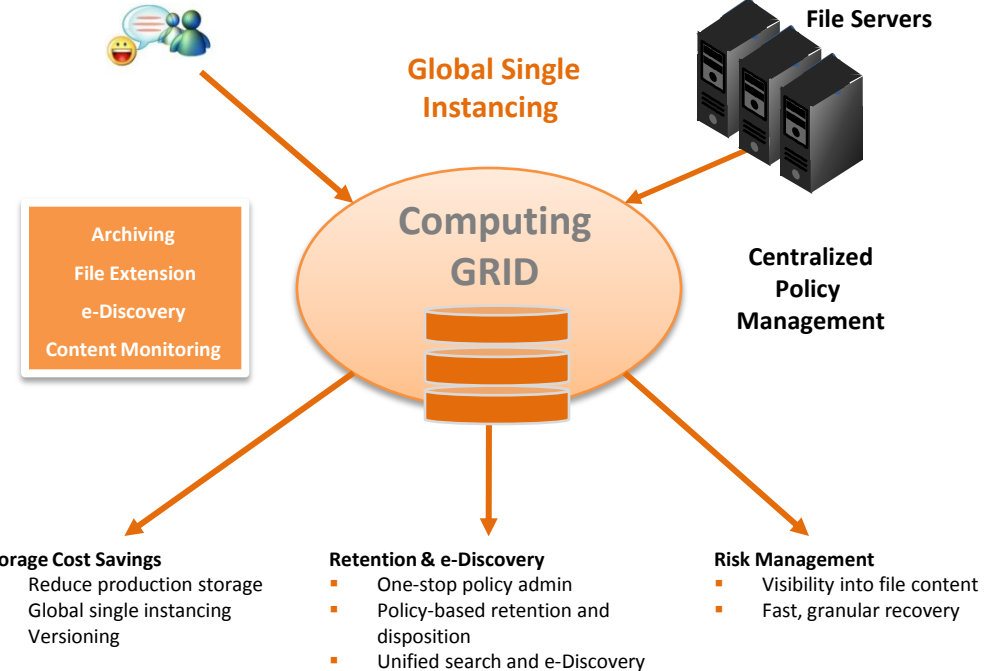


Figure 2

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